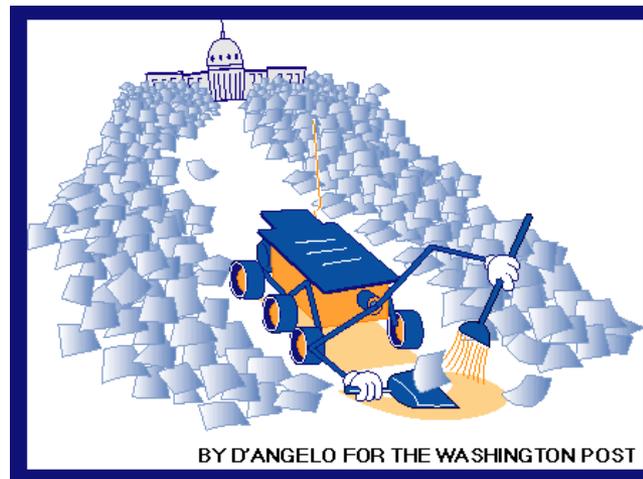


Komplexe Geschäftsführer-Prozess Mit Prozess Bibliotheken Und Elektronische Handbücher

(Wo Shakespeare Besprechung Freud)



Dr. Barry E. Jacobs
NASA/GSFC

**Die Boden Linie:
Bereitstellen von Tools für die Prozess-
Entwicklern zu helfen,
Prüfung ihrer Ideen.**

Ziel:

Entwicklung von Internet-basierten Tools zur papierlosen Dokumentation und Verwaltung von komplexen, verteilten Prozesse zu unterstützen.

Flight Projects

Product Realization Subprocesses*

Integrated Problem-Solutions Database	Planning Flight Projects	Flight Program Formulation	Flight Program Implementation	Flight Project Solicitation Development	Submission	Handling	Pre-Phase A: Project Concept Studies	Phase A: Project Preliminary Analysis	Phase B: Project Definition	Phase C: Project Design	Phase D: Project Development	Phase E: Project Operations	Phase F: Project Dupical	Post-Closeout
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(Potential Customers: Researchers)

Product Distribution Subprocesses

Integrated Problem-Solutions Database	Planning Distributions	Distribution Facility Solicitation Development	Problem Submission	Problem Handling	Agreement Administration	Agreement Closeout	Post-Agreement Closeout
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(Potential Customers: Flight Projects, Researchers)

Support Subprocesses

Survey Management	Computer Systems Development and Evolution	Computer Systems Operations and Network Administration	Home Page Management	Education and Outreach Activities	Facilities Management	Security	Small Systems (Mac and PC) Support	Visualizations
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Improvement Subprocesses

ISO 9001: 2000	CMMI- Staged	CMMI- Continuous
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Common Subprocesses

Organization Subprocess Formulation	Organization Subprocess Implementation	Organization Subprocess Customer Support	Organization Subprocess Evaluation	Organization Subprocess Update	Organization Subprocess Closeout
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*Based on NPG 7120.5D ([Outline](#); [PDF](#); [PPT](#))

GP 5 Now: Sunny, 82 °F Sat: 87 °F Sun: 85 °F Mon: 80 °F Tue: 85 °F Wed: 84 °F Thu: 81 °F